

TROUBLESHOOTING GUIDE

FILTERS RESET ON GENVEX VENTILATION UNITS

FOR CUSTOMERS WISHING TO CANCEL A FLASHING FILTER REMINDER/ALARM
(CORRECT AS OF 20.12.16)

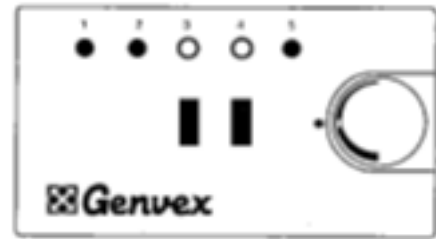
1 OPTIMA 250 / 251 / 300 / 310 / 311 DESIGNER CONTROLLER



Depending on the age of the unit, either:

- press and hold button K5 (bottom right) for 10 to 15 seconds OR
- press and hold buttons K2 and K6 (middle left and middle right) together for 10 to 15 seconds, and if the light doesn't go out, press K5 for 10 to 15 seconds
- if this still does not reset the filter alarm, go to User Menu and go to the Filter Timer option (varies between controllers) and ensure there is a value between 1 and 6 set up, and press enter (button K4) to save. If the filter timer option is set to 0, the unit may not run and the filter alarm will not reset.

3 OLD 'PRE-OPTIMA' CONTROLLER



- When filter alarm light flashes, whilst the filter door is open for checking or changing the filters, the user needs to depress (push) the filter reset button (pictured below).



2 OPTIMA 250 / 300 / 310



- Press and hold the 'enter' button for 10 to 15 seconds until light goes out

4 CALL FOR SERVICE

If filter alarm still flashes after performing the correct step, please refer to an engineer for advice on:

0345 260 0123

Monday - Friday, 8.30am-5.30pm.

Over Christmas, please email xmassupport@totalhome.co.uk and we will endeavour to respond to your email within 24 hours from 28th-30th December only.

TroubleshootingFilterResetOnGenvexControllers,Iss1,E&OE, 24.12.16,CY/DM/THE